

European Charter for Sustainable Refurbishment of digital devices (SuRe Charter)

This charter commits the refurbishment organisations to do their utmost to collect, refurbish and put back into circulation EEE (Electrical and Electronic Equipment) with a view to extending its lifespan in good operating conditions as much as possible, seeking, across the entire value chain, to reduce the environmental footprint and resolve economic, social and societal issues. The SuRe charter commits its signatory to four mandatory areas: technical, ethical, legal and fiscal. In addition, it allows the signatory to commit to 2 complementary axes, to differentiate it from its competitors: a social and/or an environmental commitment.

MANDATORY COMMITMENTS

TECHNICAL / PRINCIPLE OF SPECIALISATION

The signatory commits to employ people who are specialists (or to train his staff to become specialists) in the repair process specific to each type of product/equipment treated, in order to do everything possible to allow a controlled qualification of the state (functional/non-functional), i.e. following a methodology including technical tests of the equipment received and a responsible refurbishment as defined in the preamble to this charter.

TECHNICAL / PRINCIPLE OF SYSTEMATIC CONTROL

Refurbished products are above all second-hand products and must have undergone tests on all the functions of use and safety that the consumer can legitimately expect. The objective of each signatory is to maximise the share of refurbished equipment and the reuse of components, and to minimise the share of equipment that cannot be reused, and this under the following conditions: the signatory undertakes to optimise the control points on each piece of equipment audited in order to ensure, on the one hand, the correct qualification between repairable and non-repairable equipment and, on the other hand, the proper functioning over time of the refurbished equipment.

TECHNICAL / PRINCIPLE OF TRANSPARENCE

On the one hand, the signatory undertakes to communicate in a fair and reasoned way on the control points systematically carried out to test the equipment. On the other hand, the signatory commits to provide, at the request of the professional third party (which made used equipment available or sold equipment in batches), a report giving an account of the work carried out on the batch of equipment in question, seeking to maximise the amount of information to justify the rate of refurbished devices.

TECHNICAL / PRINCIPLE OF REASONED REPLACEMENT

The signatory commits to replace defective parts with parts of equivalent quality and as far as possible from other devices that cannot be repaired, in order to promote a short circuit and reuse rather than use new parts.

ETHICAL / PRINCIPLE OF CONFIDENTIALITY

Trust in collecting organisations is a central factor in facilitating the donation of used equipment. Thus, the signatory commits to delete all the data from the equipment that it refurbishes with certified software and following a documented procedure operated by a person trained to carry out this task. The signatory also undertakes to produce a data erasure report for each refurbished equipment.

LEGAL / PRINCIPLE OF INFORMATION

The signatory commits to inform in full transparency of the rights of buyers in terms of recourse and guarantee, according to the legislation in force in the country of sale.

LEGAL / PRINCIPLE OF OPERATIONAL FRAMEWORK

The signatory commits to respect the rules and standards in force in its area of activity. In particular, the signatory will ensure that it obtains the necessary permits for the implementation of its activity, that it complies with the standards for the storage and management of the equipment collected and that it complies with its reporting obligations for the collection and processing of equipment.

FISCAL / PRINCIPLE OF CONFORMITY

The signatory commits to comply with the tax laws in force in the country(ies) where it collects, refurbishes and distributes its products. Billing information is clearly displayed to customers and suppliers and payments are correctly made to the organisations in charge of collecting taxes.

COMPLEMENTARY COMMITMENT // SOCIAL

SOCIAL / PRINCIPLE OF EQUITY & SOLIDARITY

The signatory commits to position itself for social justice and to apply principles of solidarity and equity for the workforce working in its refurbishing workshops. Thus, the signatory commits to turn as much as possible to people from the reintegration sector or the disability sector before seeking to recruit from a wider public for all the tasks that take place within the workshops, ranging from sorting and controlling equipment, to repairing and then preparing for distribution.

COMPLEMENTARY COMMITMENTS // ENVIRONMENT

ENVIRONMENTAL / PRINCIPLE OF REGIONALISATION

The signatory commits to develop its activity on a regionalised territory, establishing itself maximally on the scale of Europe and registering above all in a search for short circuits on a smaller territorial scale, in order to limit the transportation of equipment as well on the level of the purchase of batches of equipment (taking into account their initial origin), as collection, repair and resale.

The signatory also undertakes to process all the equipment collected within its own workshops or via partners in immediate territorial proximity, in compliance with this principle of regionalisation on the one hand, and control of the value chain on the other hand.

Finally, the signatory commits to recycle equipment or components that cannot be reused, and to fight against WEEE trafficking by not putting non-functional equipment back into circulation.

ENVIRONMENTAL / PRINCIPLE OF RECIPROCAL COMMITMENT

The signatory commits to work with service providers whom he ensures beforehand, and then on a regular basis, of the validity of their approach and whose commitments and practices do not go against this charter, in particular for everything related to the recycling of WEEE, in order to guarantee the maintenance of the value chain.

ENVIRONMENTAL/ PRINCIPLE OF TRANSPARENCY

The signatory commits to provide, at the request of the professional third party (having made used equipment available or having sold equipment in batches), a report giving an account of the destination given to each equipment, both geographical and commercial: resale to private individuals after refurbishing, resale in batches to a professional after refurbishing, resale in batches without refurbishing, reuse of components, recycling.

By signing this charter, I commit my organisation to respect

- All the basic principles: technical, ethical, legal and fiscal (mandatory commitment, this charter is not valid if this box is not checked)
- The complementary social principle of equity and solidarity (optional commitment, tick the box to make this commitment)
- The complementary environmental principles of regionalisation, reciprocal commitment and transparency (optional commitment, tick the box to make this commitment)

<i>Organisation name or stamp:</i>	<i>Representative's name and function:</i>
<i>Date:</i>	<i>Signature of representative:</i>